



Merry Christmas

# FMMS NEWS

## KDR Receives ARIC Excellence in Rail Export Award



*Excellence in Rail Export Award presented to KDR Creative Software*

Since introducing our FMMS product to the Asset Management Software Market in 1991, KDR Creative Software has assisted a very broad cross-section of Industry to get the most out of their assets.

While several Rail customers stumbled upon the benefits of FMMS during the early years, it was not until our more recent success with the Coal and Freight Services group of Queensland Rail, that we decided to focus on the Rail Industry.

For me personally, it was like returning to an old friend. I married into a Rail family. My wife worked for the Victorian Railways at their Head Office in Spencer St and her father was a shunter at their Dynon Yards.

This recent focus on Rail has taken us around the

world, with KDR participating in Rail related activities in Shanghai, Hong Kong, Hanoi, Manila, Seoul, Chicago, Nashville, Pueblo, Johannesburg and London. As I write this, I am on my way to Beijing for the China Railways 2004 conference.

Based on our observations during this period, there would appear to be a number of drivers that have generated a renewed interest in Asset Management by the Rail Industry:-

A focus on **safety** and related statutory requirements has resulted in a customer driven extension of our FMMS product to include a Risk Management capability based on Asset condition and failure consequence/likelihood assessments.

**New technology** has led to the introduction of productivity tools that enable efficiencies in areas such as inventory management and maintenance planning. **Competition** has forced Rail companies to keep a handle on maintenance costs by being smarter rather than by cutting back. This can be as simple as a proc-

ess to ensure that when a wagon is delivered to a workshop for maintenance, it actually needs to be maintained.

Finally, **increased demand** for Rail has introduced modernisation of both Rolling Stock and Infrastructure assets for which management plans must be implemented from the outset.

As a software vendor to the Rail Industry, we have thoroughly enjoyed its 'work hard, play hard' ethic and look forward with great optimism to the period ahead.

Our efforts overseas were recently rewarded when we received an export award from ARIC at the AusRail 2004 Gala Dinner at the Crown Palladium. This was **icing on the cake**.

- Kevin Ramsey



*Kevin and Dianne Ramsey and Geoff and Gaye Montgomery at AusRail 2004 Gala Dinner for ARIC Awards Presentation*

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### Special points of interest:

-New release features FMMS and CIPS 4.2

-Details of the new Job Request module over the internet

-KDR Application for membership accepted by Australian Railway Industry Corporation (ARIC).

-KDR awarded ARIC Excellence in Rail Export

# KDR Creative Software Website Revamp

KDR Creative Software is pleased to announce a revamp of our highly popular web site. The web site which has been up and running since late 1997, has undergone a number of changes in the years since, with the last major upgrade early 2004. It became clear during the past few months,

that the site needed freshening up a little, with improvements to the navigation within the site, and a lot of new information regarding products and industries associated with the company. We invite everyone to visit the site [www.kdr.com.au](http://www.kdr.com.au) and return to us any comments or feedback that they may have.

- Keegan Ramsey



## The 12<sup>th</sup> Annual FMMS User Conference

What an eventful time!!!

The past 12 years has seen the FMMS Users Conference go from strength to strength, with some of the South Pacific's foremost maintenance experts that are well respected in the maintenance management field, having spoken at previous conferences. This year was looking to be an event not to be missed.

BEAUTIFUL ONE DAY, PERFECT THE NEXT!, was the theme for the 12th Annual Users Conference. It may be like that in Queensland, but how about at your plant or site? We are all working hard to cut plant down time and maintain a reliable system, and FMMS has set you on the road to success. But what are your key maintenance strategies and how does FMMS form a part of this strategy to help you reach the "PERFECT PLANT" If we have succeeded this far, what is stopping us going further, and in fact do we ever reach total control?

We all came together this year in Queensland to share our successes and failures and show other users how we use FMMS in our part of the world and how it forms an integral part of our maintenance strategy?

The conference was an excellent opportunity to network, gain knowledge, swap experiences and share in the methods that have made other CMMS successful around the globe. At the very least, the conference gives you something to think about and spur your train of thought and potentially adds value to the way you carry out maintenance management within your work-



**"the event was informative, enjoyable, and worthwhile."**

place.

From those who attended this year, it was jointly agreed that the event was informative, enjoyable, and worthwhile.

The opening event, a cocktail function at the top of Mt. Coot-tha, high above the Brisbane city skyline, was enjoyed by all. The roving magician certainly confused and amazed a number of people. Some even got their 50 dollar notes back and intact.



*Rob Mills- Queensland Rail delegate*

The conference setting was established with the appearance of our Chairperson, in board shorts, beach shirt, thongs, beach hat, and sunnies. His performance was outstanding and he kept everyone awake and on their toes for the entire conference. Thanks Rob.

The first day was quite informative.

The keynote speaker providing an interesting incite into Armchair Asset Management Dreamtime. That afternoon Darren Arklay presented his last ever KDR paper. Goodbye Darren.

At the end of the first day, we all as-

sembled at Customs House, (A Stately Heritage Building). We devoured an enjoyable evening, what with great wine, beer, gourmet food, and a comedy show, there was plenty of merriment to go around. There was special enjoyment had with the drawing of the door prizes, the most loved being the Beach hat and thongs.

The Second day continued as the first day, with further informative presentations.

There was some confusion as to what the small American was presenting, however all was revealed when he finally announced that we had been had.

Congratulations to Mark McLean who was voted the Best Paper of the conference.

By the time we are all reading this article Mark is most likely enjoying the fruits of his labour. The best paper prize is one that is chased by all involved.

At the end of the day, it was time to thank all involved for such a wonderful event. Special thanks to Deborah Price, Trevor Rohdman, Chris Powell and Gab Bonacci who put together this wonderful event.

Thank you to all participants, and hope to see you all again next year.

Gab Bonacci

# Australian Railway Industry Corporation

ARIC is an export-oriented, non-profit organisation formed by Australia's Railway Industry with the support of the Government and represent members' interests in promoting Australian Railway Industry products, services and technology into the world market place. KDR has for some time been genuinely interested and active in exporting their Facilities Maintenance Management System (FMMS) to overseas markets. It was a natural progression to seek membership with ARIC when KDR determined to leverage successes in the Australian rail industry into the global market place.



"We have been grateful for the assistance provided by ARIC committee and members" said Geoff Montgomery, after participating in an ARIC sponsored mission to the United States. Six companies participated and exhibited at RSI (Chicago) and

AREMA (Nashville). "It is very expensive to exhibit at overseas conferences and hard to choose which conferences will provide the maximum return for our marketing dollar. By clubbing together under the ARIC banner we were able to disburse our costs and still receive desired exposure as exhibitors at these important rail oriented conferences."

- Geoff Montgomery



## Job Request Module

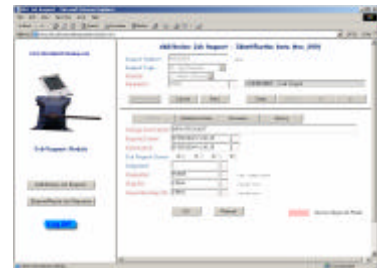
KDR's first foray into web-based applications has resulted in the development of a Job Request Module for the internet using Microsoft's .NET technology. With this module, users will now be able to log maintenance requests via web browsers.

We are pleased to announce that this new application is now fully developed and is currently being readied for its first major release at Queensland Rail. We are of course very excited with the outcome of this project and have already set

our focus on the development and release of more FMMS functionality through this new web-based technology.

Watch this space in the near future ... there's more to come ....

- Rajesh Shah



Screen images of Job Request module on the internet

## Milestones

Kevin Ramsey, owner and CEO of KDR Creative Software, was invited this year to join the committee of the Victorian Branch of the Australian Information Industry Association (AIIA). The AIIA is the Australian peak body representing the Information and Communication Technology (ICT) industry. Over the past 25 years, AIIA has grown to represent over 420 member companies and provides assistance to accelerate their business growth and to meet their business objectives, locally and globally in

corporate and government markets,

When asked what Kevin thought the AIIA could do for KDR's business, we were not surprised by his generous reply, saying "I was not motivated by what we can get out of a relationship with AIIA, but more from a desire to give back. Since joining the AIIA in 1994 we have benefited from participation in the Annual Showcases, and enjoyed information and education from AIIA's many business briefings and seminars. It takes a lot of work to

put this together and I firmly believe these activities should be actively supported as they greatly enhance the ability of Australian companies to be competitive in a global market place."

- Geoff Montgomery

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The Australian Company  
providing solutions to a  
Global Market



CREATIVE SOFTWARE



Joey Tan the fireman



## Internal Gossip

### WELCOME BACK BURQUEST

Happy to welcome the return of Shane Burquest to our humble offices in Port Melbourne. He is a welcome, smiling returning serviceman of KDR.

Look forward to working with you further.

### TAN THE MAN

Most of KDR's clients are industrial or manufacturing operations, so O,H&S is a high focus for them. However the tenants of OH&S should not be restricted to only industrial sites. The office environment requires just much attention when it comes to identifying potential hazards and being prepared for an emergency. Joey Tan, a volunteer member of his local CFA Branch knows only too well the benefits of prior knowledge and emergency practices when it comes to office evacuation procedures

FMMS 4.2 along with CIPS 4.2 was released on the 01 November 2004

The major new features in this version includes:-

- Cost Code Job Control Based on Job Status
  - Cost Code Split into Main and Sub Codes
  - Facility Catalogue Code Relationship
  - Facility Condition Data
  - Facility Risk Data
  - Facility Remarks Audit Trail
  - Facility Code Tree Browse Automatic Selection
  - Job Busy Status. Altered to use New Field.
  - Job Checklist Field Format Validation on Response
  - Job Enquiry Multiple Facility Code Selection
  - Job Reference Facility Type Relationship Optional Settings
  - Manual Jobs Number Allocation and Printing
  - Job Ticket Printing of Job Request Remarks
  - Multiple Facility Standards Build
  - Originator Logon Length Increase for Automatic Network Logon
  - Readings Upload to Allow Date with a Time
  - Rotables Maintenance Regime to follow Serial Number
  - CIPS Interface
  - Job Materials Picking Slip Printing Based on Constant Setting
  - Job Materials Issue from Originators Allowed Warehouses
- CIPS
- Warehouse Selection based on Originators Allowed Warehouses
  - For further information obtain a copy of the Release Notes. They are currently available on the KDR website secure area.

4.2 released

and he is keen to ensure we all know the safest way to behave in an emergency. So from time to time Joey 'springs' a fire drill on the staff at KDR's offices. Joey has promised us that our individual behaviors in the 'emergency' have been noted and a scorecard is being kept. Individuals can expect some one-on-one coaching on the benefits of clear thinking and the best behaviors during an emergency.

### BABIES, BABIES & A WEDDING

Caleb Blake Burquest born 10th April, 2004

Dalvin Chaniru Udugampala born 5th March 2004

Leisel Hannah Parmansche born 8th December 2003

Lucky Andrew Watkins took Clarrisa Ramsey 's hand in marriage.

Best of health and happiness to all new family members!

### CONGRATULATIONS

To Darren Arklay and Gabriele Bonacci in achieving a wonderful 10 years with KDR Creative Software

### GOODBYE

Good luck to the long serving member of KDR, Darren Arklay. After a 10 year stint with KDR Darren has moved on, running his own business. Best of luck for the future Darren and thank you for your marvellous contributions over the years.